



## **Help Desk Resource**

# **Technical Requirements**

### **This Document Covers:**

The programs, settings and updates needed to optimally use Accelerate Education's curriculum. Course-specific technical requirements, equipment, or materials are shared in the course syllabus.

## Browser

- Download [Firefox](#), [Chrome](#) or [Edge](#)
- Enable JavaScript [Directions](#)
- Accept 3rd-Party Cookies [Directions](#)
- Disable Pop-Up Blockers [Directions](#) (*toolbars blockers too*)

## Plug-ins

- Adobe Acrobat Reader ([Update](#))
- Java ([Update](#))

## System

- Resolution: 1024 x 768 (minimum) 1280 x 1024 (optimum)
- Internet Connection: High Speed (Broadband) (1.5 MB or higher)
- Operating Systems:
  - Windows 7 or later
  - MAC OSX Version 10.5.4 or later
- Audio: Speakers and Microphone

## Software

- Word Processing, Spreadsheet, and Presentation Software
  - Microsoft Office (2007 or higher optimum, older versions can download the compatibility pack) ([Download](#))
  - Free Options (may be used in place of Microsoft Office)
    - Open Office ([Download](#))
    - Google Docs ([Download](#))
- Audacity (create recorded audio files) ([Download](#)) or similar recording software

## FERPA

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